Bincy Narath

Applied Scientist & ML Engineer with 5+ years of experience in deploying scalable AI solutions across

- 🛛 Toronto, Canada
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Skills

Machine Learning

Supervised Learning, Unsupervised Learning

Deep Learning

PyTorch, TensorFlow, Keras

Generative AI

LangChain, Hugging Face Transformers, prompt engineering, SFT, GenOps, APIs, LLM Evaluation, RAG, Agents

Graph Neural Networks (GNNs)

Knowledge Graphs, PyG, Neo4j, Cypher

Reinforcement Learning

Design, Deep Q Learning

Cloud Platforms

GCP (Vertex AI, BigQuery, BigTable, DataFlow, GKE, GCS), Azure

Distributed Training & Data Processing

PySpark, scalable data processing, Apache Beam, GPU-accelerated training

Containerization & Orchestration

Docker, Containers, apache airflow, Kubeflow

Statistics

A/B testing, hypothesis testing

Programming Languages & DSA

Python, Data Structures, Algorithms

Transformers

Low level implementation in PyTorch

Experience

Achievers I T

Senior Data Scientist https://www.achievers.com/

January 2022 - Present

Toronto, Canada

- Built a scalable newsfeed from scratch for 500+ customers,
- **increasing engagement by 70%**, including cold-start clients. Designed and implemented a custom **MLOps framework** to **manage the end-toend ML pipeline**, enabling continuous improvement and reliable deployment.
- Developed a turnover prediction model using graph neural networks, achieving 17% precision and 70% recall—noteworthy results given the complexity of the problem and limited data availability.
- Launched Inclusion Coach, a first-gen AI product powered by a supervised fine-tuned LLM to detect, correct, and explain workplace bias in recognition text - achieving 95% detection accuracy. Built production pipelines and GenOps for seamless deployment.
- Led various GenAI projects, including Writer Assistant, AI moderation of hate speech, sentiment analysis, and HIPAA compliance, while also contributing to numerous other projects.
- Built a robust & research-driven LLM evaluation framework that accelerated the rollout of multiple LLM-based projects doubling development speed.
- Contributed to the **marketplace recommender system**, enhancing personalization and user engagement. Built various **automation frameworks** and **MLOps pipelines**, ensuring faster delivery and enhanced and monitoring of models in production.
- **Owned and maintained production systems,** resolving critical issues promptly to ensure high reliability and minimal downtime.

BDO Canada

Nov 2020 - Jan 2022 Ottawa, Canada

Data Scientist & <u>https://www.bdo.ca/</u>

Developed and implemented **data-driven solutions**, including **recommendation engines** and **clustering frameworks**, to optimize processes and enhance decision-making across various domains.

Cisco Systems Pvt. Ltd Data Scientist ⊘ <u>https://www.cisco.com/</u> **Jan 2019 - Feb 2020** Bangalore, India

Developed **predictive models** and **frameworks to detect anomalies**, **forecast escalations**, and **recommend sales discounts** - streamlining operations across support and sales teams.

Education

IIT Madras, IndiaMCommunication Engineering with a focus Mathematics in
Computer NetworksM8.7 CGPAM

Master's Degree